



## Patient Attendance Procedure

- Respiratory pathway patients (those that display signs or symptoms of covid 19, have tested positive or are isolating) should use the toilet before attending the practice
- The patient should attend alone wherever possible or with one other person if absolutely necessary/Respiratory pathway patients should attend alone wherever possible or with one other person if absolutely necessary
- Non-respiratory patients can wear a simple face covering when they attend as optional
- Respiratory patients are asked to wear surgical facemasks (Type II or Type IIR) (where clinically tolerated) which is provided if necessary
- If the patient requires a chaperone, they should be advised of the practice policy on chaperones
- Patients will be screened using the standard respiratory illness screening questions and if now categorised in the respiratory pathway and their treatment cannot not be deferred, they will be referred to an appropriate centre or they will be seen at the practice at a time or place separate from other patients
- ALL patients should use hand sanitiser and can put on a disposable mask as optional when entering the building from the PPE station.
- Once entering the surgery, the patient is asked to retain their face mask (if provided) until the end of the appointment
- Before and on entry there is a poster asking patients to inform reception if they have suspected or confirmed respiratory symptoms.
- All contactless forms should be completed before the patient arrives for their appointment.

